

Port Chester-Rye Brook Public Library 3D Printing Frequently Asked Questions.

1. What kind of 3D printer does the Library have? **We have a MakerBot 5th generation.**
2. What is the cost for printing? **3D printing at the Library costs \$0.25 for every gram of filament used.**
3. How do I sign up to print? **Users need to sign up for two training sessions.**
Go to www.portchester-ryebrooklibrary.org
Click the 3D icon and follow the instructions next to ‘Request Your 3D Print.’
You’ll be asked to give us your name and contact information. The Library will contact you to arrange a day and time. You can also call or walk in to schedule a day and time.
4. How long does it take to get a printing appointment? **We will try to get back to you within 24 hours.**
5. What software do I need to design my 3D object? **Any 3D drafting software will work (As long as you can convert your file to the .STL format). The Library has the right to view all files before printing your job.**
6. Where can I learn about designing 3D objects? **Request an appointment for one-on-one help.**
7. Where can I find 3D object design and inspiration? **Thingiverse.com. This site has designs you can download and print.**
8. Do I need to be present the whole time my object is printing? **Some jobs can be printed in a reasonable time frame. We recommend you either stay for the length of your printing or check in with your printing periodically. Errors in printing are common, and if they occur while you are not present to fix them, you may need to reschedule your print job for another day.**
9. How long will my job take to print? **It depends on how detailed the object is.**
10. Will you hold my object for me if I cannot be there to see it finish? **Yes. The Library will hold your print jobs for 7 days. You may collect it at the Information Desk.**

11. Can I choose my filament color? **Yes, depending on the availability of colors.**
12. Can my job use more than one color? **Our printer can only print in one color at a time, but you may use more than one color with an object.**
13. Can I print more than one object? **Currently, the library will only schedule one print session per day. If possible, the library will accommodate multi-part jobs as long as you are present in the library to oversee the different parts within your time slot.**
14. Can I print something else later if I want to? **Yes. You can sign up to use the printer multiple times, as scheduling allows.**
15. Is it possible to print weapons at the Library? **No. The Library will not schedule print jobs for dangerous objects. We reserve the right to refuse any print request.**
16. What happens if my file doesn't print correctly? **Errors with 3D printing are common. If the error can't be fixed on the spot, you may need to reschedule your job for another day.**
17. I am under 14 years old. Can I use the 3D printer? **Yes. If you are under 14 you can use the printer as long as you are supervised by an adult.**